

# Lynn Crump-Caine

**Former EVP & COO**

McDonalds Corp.

**Board Chair & Director**

Wingstop, Inc.



Lynn Crump-Caine is an accomplished board director and global executive with over 30 years of leadership experience. As a seasoned member of McDonald's senior executive management team, she was part of three strategic revitalizations of one of the world's most recognized brands. She is also an experienced board member who has been involved in four CEO succession transitions. At The ExCo Group, she serves as the Chair of the Board of Directors.

In addition to her work at The ExCo Group, Crump-Caine is an active board member of Thrivent Financial, where she chairs the HR/Governance committee. She has been a director at Wingstop Inc. since January 2017, was shortly after named Lead Director in March 2017, and was subsequently named Board Chair in 2022. Crump-Caine served as a director for Advocate Healthcare, the largest fully integrated not-for-profit healthcare delivery system in the Metropolitan Chicago area, for over a decade until 2017. During her tenure, she held the positions of Vice Chair and Chair. In 2018, she was appointed to the Board of Directors at the merged entity Advocate Aurora Healthcare (AAH) enterprise. Following the merger of AAH and Atrium Health in 2022, Crump-Caine was appointed to the board of Advocate Healthcare, which is currently the country's third-largest healthcare system.

Previously, Crump-Caine was an Independent Director of G&K Services Inc. through 2017 and an Independent Director of Krispy Kreme Doughnuts, Inc. through 2016. She also held directorship positions at Ronald McDonald House Charities, the Goodman Theater in Chicago, Women Looking Ahead news magazine, and The Commerce Club, based in Atlanta.

As Chief Operating Officer and Executive Vice President of Worldwide Operations and Restaurant Systems at McDonald's, Crump-Caine directed global operations departments responsible for developing the growth strategies, standards, and systems for more than 31,000 McDonald's restaurants

worldwide. Her oversight also included global supply chain, real estate development, menu management, training, and global innovation worldwide. Prior to this role, Crump-Caine was Executive Vice President of US Restaurant Systems and Senior Vice President of U.S. Operations. As a Field Executive, she was responsible for sales and profits in McDonald's largest domestic territory. She began her career with McDonald's at the age of 16 as a "French fry girl."

Crump-Caine founded and served as CEO of Outsidein Consulting, which operated as an executive coaching and strategy development firm focused on management and leadership development. Her work with clients focused on change management, strategic thinking, business operations, communications, and delivering business results.

Crump-Caine is a member of the Women Corporate Directors and the CEO Forum. She has been recognized as Dollars and Sense Outstanding Business Women, Illinois Business Woman of Influence—Business Ledger, Women Looking Ahead—Woman of the Year, and Outstanding Georgia Citizen. She lives in Atlanta, Georgia, with her husband, John. They have two adult children. She enjoys theater, sports, travel, and music and actively supports youth-based initiatives.



*Again, you guys got it right... Lynn's someone who's going to go deeply into some of your hidden, guarded thoughts, feelings, and fears and you're able to talk about it... Lynn didn't sit back to work on building trust before; she built it as she went along. That comes with leadership experience and great people skills. It's absolutely worth all the time and investment.*

**– Executive Vice President of Health Affairs, Higher Education - Medicine**